



## Positive Comments in 2016

Thank you for feeding back to us your compliments so that we may continue to deliver our quality service to you at ECHO Australia in Dandenong.

### DES Service Delivery Survey

- I was recommended to a Work Education course last year, in which I completed two work placements.
- The service is very **friendly**.

Thanks for your feedback, all suggestions for improvement have been submitted to management and follow up actions are being instigated.